KEY
INSTITUTE

CPP30316 CERTIFICATE III
CLEANING OPERATIONS

NATIONALLY RECOGNISED TRAINING

This Certificate III in Cleaning Operations qualification reflects the role of cleaners responsible for undertaking a range of routine and non-routine tasks according to work schedules, liaising with clients and in some cases members of the public, and operating in a range of general residential and commercial settings as well as specialist cleaning environments, like hospitals, schools, hotels and clubs.

DELIVERY

Online through our custom learning management system. Students will be actively supported and mentored through your studies and can access our training hub for further support.

DURATION

Flexible study options with enrolments being valid for up to 12 months.

Work placement of **120 hours** compliments this qualification.

EMPLOYMENT

Career Pathways within this industry include:
- Carpet Cleaner
- Commercial Cleaner
- Industrial Cleaner

UNITS OF COMPETENCY

Our program is structured with the following units of competency:

SEMESTER ONE

BSBCUS301 Deliver and monitor a service to customers

BSBWOR301 Organise personal work priorities and development

CPPCLO3003 Clean using safe work practices

CPPCLO3005 Confirm and apply privacy and security requirements for cleaning work

CPPCLO3019 Remove waste and recyclable materials

CPPCMN3006 Provide effective client service

CPPCLO3035 Maintain cleaning storage areas

SEMESTER TWO

CPPCLO3001 Maintain hard floor surfaces

CPPCLO3004 Maintain carpeted floors

CPPCLO3006 Clean carpets

CPPCLO3009 Clean glass surfaces

CPPCLO3011 Clean using environmentally sustainable work practices

CPPCLO3017 Clean wet areas

CPPCLO3018 Clean and maintain furniture and fittings

ENTRY REQUIREMENTS

It is a government requirement that all students completing this course have a unique student identifier (USI). To commence this course students should register for a USI via www.usi.gov.au

Students will also require:
- Access to a computer, tablet or smartphone
- Email
- Access to reliable internet connection
- Basic digital literacy skills
- Meet language, literacy and numeracy requirements

- PDF reader (for example Adobe Acrobat)
- Motivation and capability to study course material and complete assessment activities

PROGRAM COST

$798 (GST free)

GETTING STARTED

Give us a call on 1300 471 660, email us on admin@keyinstitute.com.au or visit our website keyinstitute.com.au today.