FEB26
RTOID#: 20855

ICT30120 CERTIFICATE III IN
INFORMATION TECHNOLOGY

(RELEASE 3)

This qualification is suited to individuals seeking to develop practical, job-ready skills for entry-level roles in information technology. It supports learners to build knowledge in providing technical support, working with hardware and software systems, and assisting users with common IT issues in a workplace environment, while developing confidence and problem-solving skills under limited supervision.

DELIVERY

Online through our custom learning management system. Students will be actively supported and mentored through your studies and can access our training hub for further support.

DURATION

Flexible study options with enrolments being valid for up to 12 months.

EMPLOYMENT

Career Pathways within this industry include:
- IT Support Officer
- Helpdesk Support Officer
- Junior ICT Technician
- Technical Support Assistant

Nationally Recognised Training

1300 471 660   KEYINSTITUTE.COM.AU   ADMIN@KEYINSTITUTE.COM.AU

UNITS OF COMPETENCY

Our program is structured with the following units of competency:

SEMESTER ONE

BSBWHS211 Contribute to the health and safety of self and others

BSBTEC201 Use business software applications

BSBTEC303 Create electronic presentations

BSBCRT301 Develop and extend critical and creative thinking skills

ICTICT313 Identify IP, ethics and privacy policies in ICT environments

BSBXTW301 Work in a team

SEMESTER TWO

ICTSAS305 Provide ICT advice to clients

ICTICT219 Interact and resolve queries with ICT clients

ICTCLD301 Evaluate characteristics of cloud computing solutions and services

BSBSXCS302 Identify and report online security threats

BSBXCS303 Securely manage personally identifiable information and workplace information

ICTPRG302 Apply introductory programming techniques

ENTRY REQUIREMENTS

It is a government requirement that all students completing this course have a unique student identifier (USI). To commence this course students should register for a USI via www.usi.gov.au

Students will also require:

- Access to a computer, tablet or smartphone
- Personal email address
- Access to reliable internet connection
- Basic digital literacy skills
- Meet language, literacy and numeracy requirements
- PDF reader (for example Adobe Acrobat)
- Access to the MS Office suite (or equivalent)
- Motivation and capability to study course material and complete assessment activities

GETTING STARTED

Give us a call on 1300 471 660, email us on admin@keyinstitute.com.au or visit our website keyinstitute.com.au today.